Main Objectives:

- Learn about the various types of Communities of Practice (CoP)
- Understand the differences between teams and CoP
- Understand the various activities that can be performed in CoP
- Understand how to prepare, launch, administer and maintain CoP
- Identify tools that can be used to support CoP
- Understand the pitfalls associated with implementing CoP
- Design the CoP strategy and implementation plan for your organization.

Course Description:

Communities of Practice (CoP) are groups of people with a common interest who meet to share and
learn from each others. CoP are hubs of interaction for knowledge sharing and socialization. This
seminar will present the core concepts associated with Communities of Practice and it will illustrate
how they can facilitate knowledge sharing and collaboration across the enterprise. You will learn about the various stages of implementing a CoP (Preparation, Launch, Administration and Maintenance) and you will be presented with different technologies that can be used to support them. Success stories will be shared. You will design the CoP strategy and implementation plan for
your organization.

Prerequisites:

- Understanding Knowledge Management (Seminar #1)

- Knowledge Management Strategies (Seminar #2)
- The Human Aspect of KM (Seminar #3)

Number of hours: 6 hours